

# WorkForce<sup>®</sup> ST-4000 Color MFP Supertank Printer

Wireless | Print | Copy | Scan | Fax | Ethernet



Multifunction

Business

## The supertank color MFP with Cartridge-Free Printing, touchscreen and ADF/Fax.

**Cartridge-Free Printing** — comes with up to 2 years of ink in the box<sup>1</sup>

**Includes enough ink to print up to 14,000 pages black/11,200 color<sup>2</sup>** — equivalent to about 30 ink cartridge sets<sup>3</sup>

**Save up to 80 percent with low-cost replacement ink bottles vs. ink cartridges<sup>4</sup>** — plus easy-to-fill, supersized ink tanks

**Do more** — 30-sheet Auto Document Feeder; auto 2-sided printing; borderless printing; fax

**Load paper less often** — high-capacity 250-sheet paper tray

**Easy touch-and-swipe setup and navigation** — large 2.4" color touchscreen

**Powered by PrecisionCore<sup>®</sup> printing technology** — delivers laser-quality black text

**Ultimate wireless and networking** — easily print from iPad<sup>®</sup>, iPhone<sup>®</sup>, Android<sup>™</sup> tablets and smartphones<sup>5</sup>; includes Wi-Fi Direct<sup>®6</sup> plus Ethernet

**Exclusive auto-stop ink bottles** — uniquely keyed for easy filling of each color

**Product protection you can count on** — standard 2-year limited warranty<sup>7</sup>



Replacement ink bottles



\*The NPD Group, Inc., Total Channel Tracking Service, U.S. & Canada, Printers, Refillable ink tank included, based on units, August 2017 – July 2018. Supertank printers are defined as refillable ink tank printers.

<sup>1</sup> Based on average monthly document print volumes of about 300 pages.

**Print**

**Printing Technology** 4-color (CMYK), drop-on demand MicroPiezo<sup>®</sup> inkjet technology/PrecisionCore 1S printhead  
**Printer Language** Epson ESC/P<sup>®</sup>-R

**Max. Print Resolution** 4800 x 1200 optimized dpi  
**Print Speed**<sup>†</sup> 15 ISO ppm (black), 8 ISO ppm (color)

**Auto 2-Sided Print Speed**<sup>†</sup> 6.5 ISO ppm (black), 4.5 ISO ppm (color)

**First Page Out Time (sec)**<sup>††</sup> 15.0 (clr)

**First Set Out Time (sec)**<sup>††</sup> 36.0 (clr)

**First Copy Out Time (sec)**<sup>††</sup> 31.0 (clr)

**Min. Ink Droplet Size** 3 droplet sizes, as small as 3.3 picoliters

**Mobile Printing and Scanning**

**Epson Connect**<sup>™</sup> Solutions<sup>5</sup> Epson<sup>®</sup> Email Print, Epson Remote Print, Epson Scan to Cloud<sup>6</sup>, Epson iPrint<sup>™</sup> App (iOS<sup>®</sup>, Android)

**Other Apple**<sup>®</sup> AirPrint<sup>®</sup>, Google Cloud Print<sup>™</sup>, Android printing, Fire<sup>™</sup> OS printing, Mopria<sup>®</sup> Print Service

**Copy**

**Copy Speed**<sup>†††</sup> 11 ISO cpm (black), 5.5 ISO cpm (color)

**Copy Quality** Color/Black-and-white: Standard/Best

**Copy Quantity** 1 – 99 copies (PC-free)

**Max. Copy Size** 8.5" x 14"/legal

**Copy Features** 1-sided to 2-sided, Density, Reduction and Enlargement (25 – 400%), Multi-page, Quality, Remove Shadow, Remove Punch Holes, ID Copy, Borderless

**Scan**

**Scanner Type** Color flatbed/ADF (CIS line sensor)

**Max. Hardware Resolution** 2400 dpi

**Hardware Resolution** 1200 x 2400 dpi

**Max. Resolution** 9600 dpi interpolated

**Scanner Bit Depth** Input: 48-bit color / Output: 24-bit color

**Scan Bed Size** 11.7" x 11.7" max.

**Max. Scan Size (ADF)** 11.7" x 14" max.

**Scan Features** Scan to Computer, Scan to Cloud<sup>6</sup>

**Fax**

Black-and-white and Color

**Modem** 33.6 Kbps

**Memory** Up to 100 pages

**Speed dials** 60 (max.)

**PC-Fax Software** Send/Receive, Fax to Email, Fax to Folder

**Auto Document Feeder**

30 sheets  
2-side to 2-side duplex  
Max. size: 8.5" x 14"/legal

**Connectivity**

**Standard Connectivity**

Hi-Speed USB  
Wireless (802.11 b/g/n)<sup>6</sup>  
Ethernet (10/100 Mbps)  
Wi-Fi Direct<sup>6</sup>

**Operating Systems** Windows<sup>®</sup> 10, Windows 8, 8.1 (32-bit, 64-bit), Windows 7 (32-bit, 64-bit), Windows Server<sup>®</sup> 2003 – Windows Server 2016<sup>®</sup> (32-bit, 64-bit)  
Mac<sup>®</sup> OS X<sup>®</sup> 10.6 – macOS<sup>®</sup> 10.12.x<sup>10</sup>

**Paper Handling**

**PC-free Paper Support** Plain (letter, half letter, executive, 8.5" x 11", A4), Photo (4" x 6", 5" x 7", 8" x 10", letter, A4)  
**Max. Paper Size** 8.5" x 47.2"

**Paper Sizes** 3.5" x 5", 4" x 6", 5" x 7", 8" x 10", 8.5" x 11", 8.5" x 14", A4, A6, half letter, executive, user definable (3.5" x 5" – 8.5" x 47")

**Paper Types** Plain paper, Epson Bright White Paper, Epson Presentation Paper Matte, Epson Premium Presentation Paper Matte, Epson Premium Presentation Paper Matte Double-sided, Epson Premium Photo Paper Glossy

**Envelope Types** No. 10

**Input Paper Capacity** 150 sheets plain paper

**General**

**Duty Cycle**<sup>11</sup> Up to 5,000 pages  
(Recommended monthly page volume up to 800 pages)  
**Display** 2.4" color touchscreen

**Temperature**

Operating: 50 ° to 95 °F (10 ° to 35 °C)  
Storage: -4 ° to 104 °F (-20 ° to 40 °C)

**Relative Humidity**

Operating: 20 – 80%  
Storage: 5 – 85% (no condensation)

**Sound Level**

Power: 6.4 B(A)  
Pressure: 52 dB(A)

**General (continued)**

**Power Requirements**

Rated Voltage: AC 100 – 240 V Universal (Automatic)  
Rated Frequency: 50 – 60 Hz  
Rated Current: 0.4 – 0.2 A

**Power Consumption**

Approx. 12 W ISO 24712 (Standalone copy printing)  
Approx. 5.4 W (Standby)  
Approx. 1.0 W (Sleep)  
Approx. 0.2 W (Power off) ENERGY STAR<sup>®</sup> qualified

**Safety Approvals**

Safety standards UL60950, CSA C22.2 No. 60950  
EMI FCC Part 15 subpart B class B,  
CAN/CSA-CEI/IEC CISPR 22 class B

**Weight and Dimensions (W x D x H)**

Printing: 16.4" x 19.8" x 10.0"  
Storage: 14.8" x 13.7" x 9.1"  
Weight: 16.1 lb

**What's in the Box**

WorkForce ST-4000 MFP, manual, power cord, Included ink in the box: 2x bottles 502 Black (127 mL) and 2x bottles each 502 Cyan, Magenta, Yellow (70 mL)<sup>2</sup>

**Software Available**<sup>12</sup> Epson printer driver, Epson Scan, PC-Fax

**Warranty**<sup>7</sup> Standard 2-year limited warranty in the U.S. and Canada

**Country of Origin** Philippines

**Ink**

**Ink Bottles** 4 individual ink bottles (Cyan, Magenta, Yellow and Black)

**Replacement Ink Bottles**<sup>13</sup> 502 Black ink bottle (127 mL) yield: 7,500; 502 color (Cyan, Magenta, Yellow) ink bottle (70 mL) yield: 6,000

Epson strongly recommends the use of genuine ink to ensure optimal print quality and performance.

**Eco Features**

RoHS compliant

Recyclable product<sup>14</sup>

Epson America, Inc. is a SmartWay<sup>®</sup> Transport Partner<sup>15</sup>

**Ordering Information**

WorkForce ST-4000  
Maintenance Box

C11CG19202  
T04D100

All images simulated.

<sup>†</sup> Black and color print speeds are measured in accordance with ISO/IEC 24734. Actual print times will vary based on factors including system configuration, software, and page complexity. For more information, visit [www.epson.com/printspeed](http://www.epson.com/printspeed) | <sup>††</sup> FPOT is measured on letter-size paper in accordance with ISO/IEC 17629. FSOT is measured on letter-size paper in accordance with ISO/IEC 24735. FCOT is measured on letter-size paper in accordance with ISO/IEC 29183. | <sup>†††</sup> Black and color copy speeds are determined in accordance with ISO/IEC 29183. Actual copy times will vary based on factors including system configuration and page complexity. For more information, visit [www.epson.com/copyspeed](http://www.epson.com/copyspeed) | <sup>1</sup> Based on average monthly document print volumes of about 300 pages. | <sup>2</sup> Included ink bottle yields based on the ISO/IEC 24712 pattern with Epson's methodology. Actual ink yields will vary considerably for reasons including images printed, print settings, temperature and humidity. Yields may be lower when printing infrequently or predominantly with one ink color. All ink colors are used for printing and printer maintenance, and all colors must be available for printing. For more information, visit [www.epson.com/inkinfo](http://www.epson.com/inkinfo) | <sup>3</sup> Equivalent cartridge sets estimate based on print yields of the included Black and color ink bottles as compared to Epson standard-capacity ink cartridge sets for similarly featured cartridge printers as of October 2018. | <sup>4</sup> Savings comparison based on the purchase cost of replacement ink bottles and the cost of enough cartridges to achieve the total page yields of the bottles using the manufacturers' online prices and yields for the highest-capacity cartridges for the best-selling similarly featured consumer inkjet printers priced at \$499 USD or less per industry available data, August 2018. Actual savings will vary based on print tasks, print volumes and usage conditions. | <sup>5</sup> Most features require an Internet connection to the printer, as well as an Internet- and/or email-enabled device. For a list of Epson Connect enabled printers and compatible devices and apps, visit [www.epson.com/connect](http://www.epson.com/connect) | <sup>6</sup> Wi-Fi CERTIFIED<sup>™</sup>; level of performance subject to the range of the router being used. Wi-Fi Direct may require printer software. | <sup>7</sup> As of October 1, 2019, this product comes with a 24-month standard limited warranty or 50,000 plain paper sheets (whichever happens first). Please visit [www.epson.com/support](http://www.epson.com/support) for more details. | <sup>8</sup> Requires an Internet connection, a free Epson Connect account and a destination email address or cloud storage account. For a list of supported cloud services, visit [www.epson.com/connect](http://www.epson.com/connect) | <sup>9</sup> Only printing and scanning are supported under Windows Server OS. | <sup>10</sup> Some applications and/or functions may not be supported under Mac OS X. | <sup>11</sup> Monthly duty cycle is the highest duty a user could expect in a month, based on near-constant operation of a device of this kind. It is not recommended that the device be run at this duty. For best device performance, run the device at the recommended duty. | <sup>12</sup> Internet access is required to install OS X drivers and software. | <sup>13</sup> Replacement ink bottle yields based on the ISO/IEC 24712 pattern with Epson's methodology. Actual ink yields will vary considerably for reasons including images printed, print settings, temperature and humidity. Yields may be lower when printing infrequently or predominantly with one ink color. All ink colors are used for printing and printer maintenance, and all colors must be available for printing. For more information, visit [www.epson.com/inkinfo](http://www.epson.com/inkinfo) | <sup>14</sup> For convenient and reasonable recycling options, visit [www.epson.com/recycle](http://www.epson.com/recycle) | <sup>15</sup> SmartWay is an innovative partnership of the U.S. Environmental Protection Agency that reduces greenhouse gases and other air pollutants and improves fuel efficiency.

See the latest innovations from Epson Business Solutions at [www.epson.com/forbusiness](http://www.epson.com/forbusiness)

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