

EPSON[®]
EXCEED YOUR VISION

WORKFORCE[®]
ENTERPRISE

COLOR MULTIFUNCTION
PRINTERS



WF-C20600



WF-C20750



WF-C21000


DICARLO
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www.dicarlotech.com
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When you think of Epson, what do you think?

Epson is a leading provider of innovative technology solutions that help businesses succeed. In fact, you'll find our projectors, scanners and printers — and even robots — hard at work in companies all over the globe.

Here are just a few facts about Epson you may find surprising.

- 1 A legacy of innovation:** Seiko Epson Corporation holds 1,620 U.S. patents (50,000 patents globally) in imaging and printing technology.
- 2 Market leadership:** Epson is the #1 provider of point-of-sale printers, worldwide. But, our leadership doesn't stop there. We also offer the best-selling projectors in the world.
- 3 Global presence:** Epson has 23 manufacturing locations around the world, providing the infrastructure needed to reach a global marketplace.
- 4 Extensive expertise:** Over 1,000 engineers are continually pioneering groundbreaking Epson technology.
- 5 Great accountability:** Epson provides a single source for your business technology needs. And, we give you added peace of mind with world-class service and support.

Introducing the next-generation WorkForce Enterprise series.

The head of its class, by far.



ENTERPRISE



PrecisionCore Heat-Free Technology™

- > **Conserve energy** — lowest power consumption in their class¹
- > **Heat-Free Technology** — ink ejection only requires ink and printhead to produce output, so it can significantly reduce the amount of consumables waste



Productivity that puts you ahead of the game

- > **Breakthrough print speed** — up to 100 ISO ppm[†], the fastest in its class (WF-C21000)²
- > **Expedite your workflow** — 5,350-page maximum paper capacity³ for high-volume printing
- > **Work smarter** — dual-head, single-pass scanner simultaneously scans both sides of 2-sided documents at up to 110 ipm⁴
- > **Enhanced professional finishers** — the perfect solution for stacking, stapling and more



Quality without compromise

- > **Professional-quality output** — designed to deliver impressive charts, presentations and more
- > **Maximum impact, minimal costs** — high-resolution output from a cost-effective color MFP

So easy, it practically runs itself

- > **Do more, with an intuitive user interface** — scan to email or the cloud⁵, all from a user-friendly 9" touchscreen
- > **Print from wherever business takes you** — features Epson Connect™ solutions, offering a full suite of mobile printing capabilities⁶

Affordable operation — that's the bottom line

- > **Works with 110 V panels** — electrical retrofitting not required
- > **Manage your printer fleet and keep costs in check** — compatible with Epson and third-party software solutions for managing usage limitations, user authentication and more

A smarter approach to **productivity.**

What if your business printer could deliver speeds up to 100 ISO ppm¹, while still maintaining professional-quality output? What if it came from a department MFP designed to deliver everything that large workgroups need, with minimal hassle — because any downtime equals lost productivity.

Well, “what if” is now “what is”.

There’s fast — and then there’s **Epson® WorkForce Enterprise fast**

Touting the fastest print speed in its class², the WF-C21000 powers through any task — for record-breaking turnaround times. Walk up and print. There’s no need to wait for a long warmup sequence. And, with all three models, you can print 2-sided, with duplex print speeds that exceed many competitors’ simplex print speeds.



Duplex



Simplex

A simple print mechanism ensures ultra fast throughput, for remarkable turnaround times.

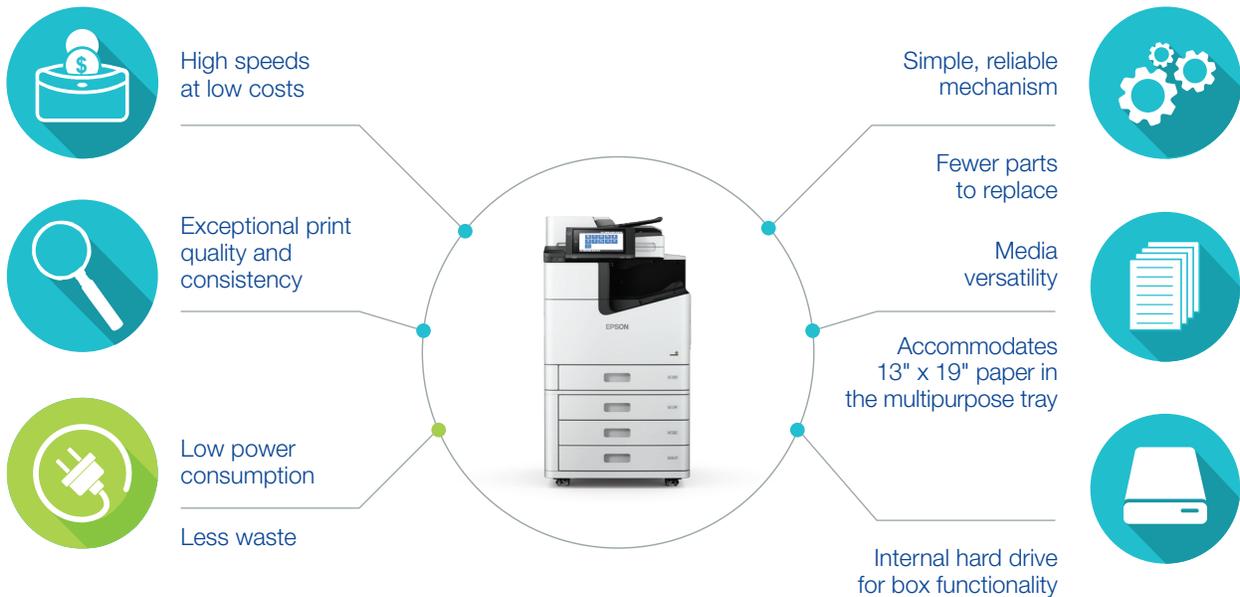
Epson brings the high-performance technology of our industrial-level presses to the business printer market. The result: a true paradigm shift for large workgroups and the way their business moves.



1 High-capacity cartridges, engineered for high-speed printing, yield up to 50,000 pages each⁷

SPEED

Engineered for efficiency



High-volume printing for hard-working groups

The WF-C20600, WF-C20750 and WF-C21000 move at the speed of business with features built for high-volume print jobs, including a maximum paper capacity of 5,350³ pages. There's no need for special "inkjet" paper; just load the trays and go. The printers come standard with four paper cassettes, and can accommodate an optional high-capacity input tray (sold separately). And, they feature the versatility that large workgroups need. You can even print on envelopes or 13" x 19" paper via the multipurpose tray.



2 Intuitive 9" touchscreen for easy navigation — scan to email, the cloud⁵ and more



3 A full suite of mobile printing capabilities⁶ to print from wherever business takes you



4 Dual-head, single-pass scanner simultaneously scans both sides of 2-sided documents at up to 110 ipm⁴

Inkjet vs. laser: Advantage inkjet.

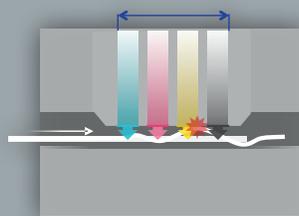
Built with innovative PrecisionCore Heat-Free Line Head Technology, the WF-C20600, WF-C20750 and WF-C21000 deliver consistent color, from print to print and year to year — for the life of the products. Nozzle Verification Technology helps to maintain print quality between cleaning cycles. And, unlike laser printers, there's no direct paper contact involved in the printing process.

Simulated images



Consistent color, print to print

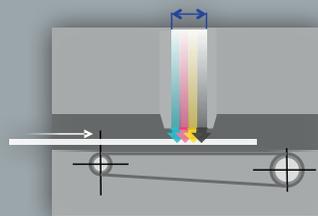
Epson delivers professional image quality and color consistency, even with large jobs, thanks to PrecisionCore Heat-Free Technology, which produces up to 40 million precise dots per second with astonishing ink placement accuracy.



Competitor

Roller delivery method

Paper is not held securely in place, which could result in defects



Epson Business Inkjet

Electrostatic transport belt

Paper is held securely in place for more accurate print quality

Advanced paper path design

With a simple paper path and innovative design, the WF-C20600, WF-C20750 and WF-C21000 offer remarkable reliability for high-speed print jobs.

Simulated images



Laser

Drum wears over time and needs to be replaced



Nozzle missing



With Nozzle Verification Technology

Epson Business Inkjet

Consistent high-quality output

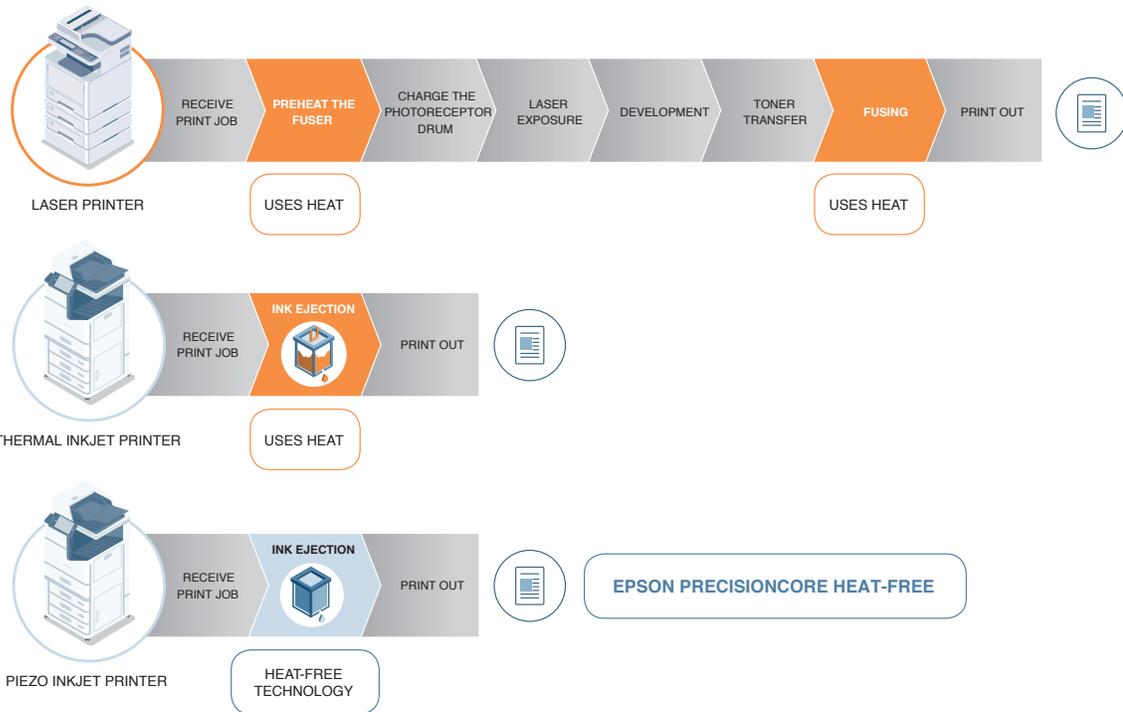
Nozzle Verification Technology

The printhead's advanced built-in sensing technology monitors nozzle health and automatically detects and adjusts printhead performance.

QUALITY

A simple design

PrecisionCore Heat-Free Line Head Technology means fewer steps involved in the printing process.



DURABrite® Pro Ink

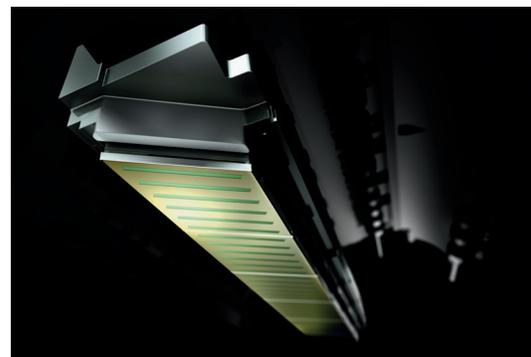
- Engineered for affordable, high-volume printing
- Formulated for higher-speed printing
- Sharp text and brighter colors for professional-quality results
- Fast-drying pigment ink for worry-free handling



PrecisionCore Heat-Free Line Head Technology

The next generation of inkjet printing technology, PrecisionCore Heat-Free Technology delivers fast printing with professional-quality results.

At the core of this proprietary technology is the PrecisionCore® MicroTFP print chip, a digital chip that produces dots at the micron level — 1/100th the size of a human hair. It's this extraordinary focus on accuracy and detail that enables this technology to deliver outstanding image quality, whatever the task at hand.



With **PrecisionCore Heat-Free Line Head Technology**, only the paper moves — not the printhead, so you get more consistent color from print to print.



Print fearlessly, with few interruptions and low running costs.

When considering total cost of operation for any business printer, one should consider factors over and above the costs related to power and supplies — costs such as service and support.

The WorkForce Enterprise series features a simple design with fewer moving parts than typical color lasers which may result in less time and effort required for standard maintenance. Plus, with no need to heat a fuser, the WF-C20600, WF-C20750 and WF-C21000 consume less power than comparable color lasers¹, resulting in more efficient operation.



Vivid color. Fast print speeds. And Epson world-class support. You get it all with the WorkForce Enterprise series.

EASE OF USE

Easy, simple operation

The WorkForce Enterprise series makes it easy for large workgroups to print, copy, scan to email, and more. When it comes to replacing the ink, there are no messy toner cartridges to deal with and no waiting for parts to cool. And, a simple paper path means less hassle.



This intuitive 9" interface makes it easy to do more — print, copy, scan — with just a touch



Easy access to the printers' five high-capacity cartridges makes ink cartridge replacement fast and hassle free for fewer interruptions



WF-C21000 shown

Easily and safely remove paper in the event of a jam

Robust security support for added peace of mind.

Because the WF-C20600, WF-C20750 and WF-C21000 deliver a host of data encryption features and do not include a permanent storage device, they're ideal for implementing corporate security measures.



Avoid information leaks — restrict printer privileges for up to 10 users per printer, by department or assignment



Protect confidential documents — PIN certification for job release



LDAP support — leverage existing company directory services



Secure device communications — supports common security protocols including IEEE 802.1x, IPsec and SSL/TLS for email or cloud access



Limit access by unauthorized PCs — restrict user access by filtering IP addresses and/or ports



IPv6 support — future-proof network compatibility and security



TPM — dedicated processor stores encryption keys for hardware authentication



The WF-C20600, WF-C20750 and WF-C21000 are compatible with third-party software solutions for managing usage limitations, user authentication and more.

PEACE OF MIND

Connectivity that large workgroups demand

The WorkForce Enterprise series makes it easy to print from wherever business takes you, giving you more flexibility, regardless of location.

The freedom to print from the office or on the road

Easily connect your WorkForce printer to the wireless network — 802.11n is supported⁸. With Epson Connect solutions, the printer works seamlessly with tablets, smartphones and other mobile devices⁹. It's the ideal choice, because business can happen virtually anywhere — from the boardroom to the tarmac.

Wired networking

Built-in Ethernet makes sharing the printer on your network quick and easy.



Streamlined configuration and **management** for your printer fleet.



Epson Device Admin — A powerful device management solution, Epson Device Admin was designed to simplify the installation, configuration and management of networked Epson printers with alert notifications and usage reporting.



Epson Print Admin — An affordable, entry-level, user-friendly print management solution, Epson Print Admin was engineered to work with Epson products to enhance document output security, reduce costs and improve productivity. It's available in an embedded version for the WorkForce Enterprise series.



Epson Remote Services — A cloud-based fleet management tool, Epson Remote Services was built to work with Epson devices to help dealers improve service efficiency, reduce operating costs and raise customer satisfaction.



Document Capture Pro — A scanning software designed to help manage documents effortlessly, Document Capture Pro features functions such as Document Separation and Scan to Searchable PDF. Users can scan to cloud⁵ destinations such as Dropbox®, Box, OneDrive, Google Drive™, SugarSync, Evernote®, OneNote, WebDAV and SharePoint®.



Maximize your investment through **integration with third-party applications**

Epson Open Platform (EOP) makes our revolutionary multifunction printers (MFPs) fully flexible and customizable, enabling them to adapt to meet specific and changing customer requirements as business goals and enterprise IT systems evolve. **EOP supports applications for:**

- > Print management
- > Document management/ECM
- > Workflow

Designed to work seamlessly in existing environments, the printers are also SAP® compatible.

CONSERVE

Cut costs with low power consumption

The WF-C20600, WF-C20750 and WF-C21000 offer the lowest power consumption in their class¹, which helps reduce running costs.

Electrical retrofitting **not required**

The WF-C20600, WF-C20750 and WF-C21000 can be placed anywhere in the office — there are no special electrical requirements, such as a 220 V panel.



Robust **finishing options**



Staple Finishing — up to 50 sheets at a time



Hole Punch — 2/3 and 2/4 hole punch kits available



Booklet Finishing — capable of producing brochures, catalogs, course packs and more



Stacking — advanced workflows available with the ability to shift or simple stack

Epson WorkForce Enterprise WF-C20600, WF-C20750 and WF-C21000 Multifunction Printers

Standard features

- 1 Security features
- 2 Optional fax
- 3 Wireless capabilities
- 4 PCL⁹ and PostScript[®]
- 5 2,350-page paper capacity; four cassettes plus one multipurpose tray



Optional accessories

6 Professional booklet finisher with bridge unit*

The perfect solution for stacking, stapling, hole punching, booklet making, collating and more

*Professional staple finisher also available

7 Cassette lock

Secures paper tray for added peace of mind

8 High-capacity input tray

To accommodate up to 3,000 additional pages for a total of 5,350 pages

9 Optional connectivity

Support for up to 2 Ethernet ports and 3 Super G3 fax ports



Epson WorkForce Enterprise WF-C20600, WF-C20750 and WF-C21000 MFP Specifications

Print

Printing Technology PrecisionCore 4-color (CMYK) drop-on-demand line head inkjet technology

Maximum Print Resolution 600 x 2400 dpi

Print Speed*

WF-C21000

100 ISO ppm (black/color) simplex, 100 ipm (black/color) duplex

WF-C20750

75 ISO ppm (black/color) simplex, 75 ipm (black/color) duplex

WF-C20600

60 ISO ppm (black/color) simplex, 60 ipm (black/color) duplex

Print Features Simplex, Duplex, Collating, Rotate-sort, Mixed Paper Sizes, Secure Printing, Watermark, Poster Printing

Mobile Printing and Scanning

Epson Connect Solutions* Epson Email Print, Epson Remote Print, Epson iPrint™ App (iOS®, Android™), Epson Print and Scan App (Windows®)

Other Android printing, Fire™ OS printing, Mopria® Print Service, Scan to Cloud⁵

Copy

WF-C21000 speed**

100 ISO cpm (black/color)

WF-C20750 speed**

75 ISO cpm (black/color)

WF-C20600 speed**

60 ISO cpm (black/color)

Copy Quantity 1 – 999

Maximum Copy Size 13" x 19"

Input Copy Resolution (dpi) Maximum 600 x 600

Document Table (input): text 300 x 600, text and image 300 x 600, text and image (best) 600 x 600, photo 300 x 600

Document Table (output): text 600 x 600, text and image 600 x 600, text and image (best) 600 x 600, photo 600 x 1200

ADF (input): text 300 x 400, text and image 300 x 400, text and image (best) 600 x 600, photo 300 x 400

ADF (output): text 600 x 600, text and image 600 x 600, text and image (best) 600 x 600, photo 600 x 1200

Copy Features Automatic 1-sided to 2-sided, Fit to Page, Automatic Reduction and Enlargement (25 – 400%), ID Copy, Adjustable Copy Density, Collate 100 Sheets, 1-sided to 2-sided, 2-sided to 1-sided, 2-sided to 2-sided, Adjustments — Density, Contrast, Color, Sharpness, Text Enhancement, Mixed Size Originals

Scan

Scanner Type Color flatbed/Auto 2-sided ADF

Scanner Sensor Color CIS

Optical Resolution 600 x 600 dpi

Hardware Resolution 600 x 600 dpi

Maximum Resolution 9600 dpi interpolated

Scanner Speed* ADF Simplex 60 ipm/Duplex 110 ipm

Maximum Scan Bed Size 11.7" x 17"

Scan Features Scan to PC (USB and network), Scan to Cloud⁵, Scan to Email (SSL), Network Folder, LDAP Support, Scan to Memory Card/Flash Drive, Scan to PDF, Remove Shadows/Punch Holes, Density Adjustment

Optional Fax

Type Walk-up black-and-white and color

Receive Memory 6MB

Speed Dial Numbers Up to 2,000

Fax Features Send, Receive, Fax to Email, Fax to Folder, Inbox, Password Delayed Send, Sharpness, Copy Ratio

Optional Finisher

Professional Staple Finisher*

Finishing Capabilities: Simple Stacking, Shifting, Stapling (1 or 2 points), 2/3/4 Hole Punching

Professional Booklet Finisher*

Finishing Capabilities: Simple Stacking, Shifting, Stapling (1 or 2 points), 2/3/4 Hole Punching, Folding, Saddle Stitching

♦ Hole Punching Requires 2/3 Hole Punch Kit or 2/4 Hole Punch Kit

Auto Document Feeder

Support Paper Thickness 38 – 128 g/m², 10 lb – 34 lb

Paper Capacity/Number of Originals 150 sheets, 80 g/m², 21 lb

Automatic 2-sided Scan/Copy/Fax Yes

Connectivity

Standard Connectivity

SuperSpeed USB 3.0, Wireless, Wi-Fi Direct[®], Ethernet – 1000Base-T/100Base-TX/10Base-T

Operating Systems Windows 10, Windows 8, 8.1 (32-bit, 64-bit), Windows 7 (32-bit, 64-bit), Windows Vista[®] (32-bit, 64-bit), Windows XP SP3 (32-bit), Windows XP Professional x64 Edition, Windows Server[®] 2003 SP2¹⁰ – Windows Server 2019¹⁰, Mac[®] OS X[®] 10.6.8 – macOS[®] 10.15.x¹¹

Extended Connectivity

Up to 2 Ethernet ports support

Up to 3 Super G3 Fax cards support

Box Function

Number of Shared Boxes 1-199

Max. Number of Personal Boxes Unlimited

Max. Storable Number of Documents 3,000

Max. Storable Number of Pages 15,000

Paper Handling

Maximum Paper Size

Standard cassette: up to 11" x 17"

Multipurpose tray: 13" x 47.2"

Paper Types Plain Paper, Epson Ultra Premium Presentation Paper Matte, Premium Presentation Paper Matte, Presentation Paper Matte, envelopes and card stock up to 350 g/m² or 92 lb

Number of Paper Trays 4 standard cassette trays and 1 multipurpose tray; optional high-capacity input tray

Input Paper Capacity 2,350 sheets (550 x 4 standard trays, 150 x 1 multipurpose tray); optional high-capacity input tray: 3,000 sheets

Supported Paper Weights

Standard cassette trays: up to 160 g/m² or 42 lb

Multipurpose tray: up to 350 g/m² or 92 lb

See Epson Media Guide for a full list of supported paper types.

General

Display 9.0" color touchscreen

Temperature

Operating: 50 ° to 95 ° F (10 ° to 35 ° C)

Storage: 6.8 ° to 104 ° F (-14 ° to 40 ° C)

Relative Humidity

Operating: 15 – 85%

Storage: 5 – 85% (no condensation)

Noise Level Less than 75 dB

Rated Voltage AC 100 – 240 V

Rated Frequency 50 – 60 Hz

Rated Current 9.0 – 4.5 A

Power Consumption (Approximate)

Standalone Copy Printing: 180 W

Ready Mode: 77 W

Sleep Mode: 1.1 W

TEC Rating 0.8 kWh (WF-C20600), 0.9 kWh (WF-C20750), 1.2 kWh (WF-C21000)

General (continued)

Maximum Power Consumption 320 W

Weight and Dimensions (W x D x H)

Printer: 26.5" x 29.8" x 48.9"

Weight: 390.4 lb (printer), 405.7 lb (printer with supplies)

Configuration with Professional Staple Finisher:

85.9" x 29.8" x 48.9"

Weight: 684.9 lb

Configuration with Professional Booklet Finisher:

93.1" x 29.8" x 48.9"

Weight: 814.1 lb

Optional High-capacity Input Tray: 12.6" x 24.4" x 19.8"

Weight: 60.2 lb

What's in the Box WorkForce Enterprise WF-C20600,

WorkForce Enterprise WF-C20750 or WorkForce

Enterprise WF-C21000, installation guide, power cord, 5x DURABrite Pro Ink cartridges (2x Black ink cartridges and 3x color ink cartridges: 1x Cyan, 1x Magenta, 1x Yellow)

Software Available¹² Epson printer driver, PCL-5 driver emulation³, PCL 6 driver emulation³, Adobe[®] PostScript[®] 3TM, Document Capture Pro

Epson Genuine Solutions Epson Device Admin, Epson Print Admin, Epson Print Admin Serverless, Epson Remote Services, Document Capture Pro

Warranty 90-day limited warranty; additional service options available through your reseller

Country of Origin Indonesia

Ink

Ink Type DURABrite Pro pigment ink

Ink Cartridges 5x individual ink cartridges (1x Cyan, 1x Magenta, 1x Yellow and 2x Black)

Fade Resistance/Print Longevity¹³ Up to 84 years

Replacement Ink Cartridges*

WF-C21000

T02Y – Black, Cyan, Magenta, Yellow (Yield, ISO pages – Black: 50,000, Color: 50,000)

WF-C20750

T02S – Black, Cyan, Magenta, Yellow (Yield, ISO pages – Black: 50,000, Color: 50,000)

WF-C20600

T02Q – Black, Cyan, Magenta, Yellow (Yield, ISO pages – Black: 50,000, Color: 50,000)

Epson strongly recommends the use of genuine ink to ensure optimal print quality and performance.

Eco Features

Lowest power consumption in its class!

Save up to 50% of your paper supply with automatic, 2-sided printing

ENERGY STAR[®] qualified

RoHS compliant

Recyclable product¹⁴

Epson America, Inc. is a SmartWay[®] Transport Partner¹⁵

Ordering Information

WorkForce Enterprise WF-C20600	C11CH86201
WorkForce Enterprise WF-C20750	C11CH87201
WorkForce Enterprise WF-C21000	C11CH88201
Optional Professional Staple Finisher	C12C935031BU
Optional Professional Booklet Finisher	C12C935061BU
Staple Cartridge for Side Staple	C12C935401
Staple Cartridge for Saddle Stitch	C12C935411
2/4 Hole Punch Kit	C12C935171
2/3 Hole Punch Kit	C12C935181
Optional High-capacity Input Tray	C12C933331
Optional Cassette Lock	C12C933231
Optional Gigabit Ethernet Card	C12C934471
Optional Super G3 Fax Board	C12C935251
Optional Paper Guide	C12C935901
Maintenance Box	T671300

Specifications and terms are subject to change without notice.



Epson Business Solutions

Epson is a leading provider of innovative technology solutions that help businesses succeed.

We partner with you to best meet your specific needs, focusing on:

- Improved productivity
- World-class customer service and support
- Cost-effective, high-quality solutions
- A commitment to the environment

Discover how Epson can help you work toward the future. www.epson.com/forbusiness

† Black and color print speeds are measured in accordance with ISO/IEC 24734. Actual print times will vary based on factors including system configuration, software, and page complexity. For more information, visit www.epson.com/printspeed | †† Black and color copy speeds are determined in accordance with ISO/IEC 29183. Actual copy times will vary based on factors including system configuration and page complexity. For more information, visit www.epson.com/copyspeed | 1 Compared to similarly featured color multifunction printers with speeds of 45 ppm or greater based on industry available data, October 2019. Actual power savings will vary by product model and usage. | 2 Compared to similarly featured color multifunction printers with speeds of 45 ppm or greater based on industry available data, October 2019. Actual print times will vary based on system configuration, software, and page complexity. For more information, visit www.epson.com/printspeed | 3 With optional high-capacity input tray; 2,350-page capacity standard. | 4 WF-C21000 based on 200 dpi, letter-size, in Black-and-White or Color. | 5 Requires an Internet connection, a free Epson Connect account and a destination email address or cloud storage account. For a list of supported cloud services, visit www.epson.com/connect | 6 Most features require an Internet connection to the printer, as well as an Internet- and/or email-enabled device. For a list of Epson Connect enabled printers and compatible devices and apps, visit www.epson.com/connect | 7 Replacement cartridge yields are based on ISO/IEC 24711 tests in Default Mode printing continuously. Cartridge yields vary considerably for reasons including images printed, print settings, temperature and humidity. Yields may be lower when printing infrequently or predominantly with one ink color. All ink colors are used for printing and printer maintenance, and all colors have to be installed for printing. For print quality, part of the ink from the included cartridges is used for printer startup and a variable amount of ink remains in the cartridges after the "replace cartridge" signal. For more information, visit www.epson.com/inkinfo | 8 Wi-Fi CERTIFIED™; level of performance subject to the range of the router being used. Wi-Fi Direct® may require printer software. | 9 Not all media types are supported for PCL printing. | 10 Only printing and scanning are supported under Windows Server OS. | 11 Some applications and/or functions may not be supported under Mac OS X. | 12 Internet access is required to install OS X drivers and software. | 13 Display permanence based on accelerated testing of prints displayed under glass in indoor display conditions; album permanence based on accelerated testing of prints in dark storage conditions. Actual print stability will vary according to media, printed image, display conditions, light intensity, temperature, humidity and atmospheric conditions. Epson does not guarantee the longevity of prints. For maximum print life, display all prints under glass or UV filter or properly store them. | 14 For convenient and reasonable recycling options, visit www.epson.com/recycle | 15 SmartWay is an innovative partnership of the U.S. Environmental Protection Agency that reduces greenhouse gases and other air pollutants and improves fuel efficiency.

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